



PUBLIC DEPARTMENT

POLICY NOTE 2023 - 2024

DEMAND No. 38

Thiru. M.K. STALIN
HON'BLE CHIEF MINISTER

©
Government of Tamil Nadu
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CONTENTS

S. No.	TITLE	PAGE No.
1.	Introduction	1
2.	Visit of VIPs / Foreign Dignitaries to Tamil Nadu	6
3.	National Functions, Declaration of Special Days and General Holidays; Awards	8
4.	State Guest Houses	14
5.	Foreigners	26
6.	Mudhalvarin Mugavari Department	29
7.	Department of Ex-Servicemen's Welfare	35
8.	Tamil Nadu Ex-Servicemen's Corporation Limited	67
9.	State Human Rights Commission	72
10.	Conclusion	77

PUBLIC DEPARTMENT

POLICY NOTE 2023-2024

1. INTRODUCTION

The Secretariat is functioning peerlessly to co-ordinate the work of all offices and other departments under the control of Government of Tamil Nadu.

The Public Department not only functions as the central nervous system of the Government of Tamil Nadu and also is instrumental in the Secretariat's role of coordinating with Union Government departments, activities of armed forces, technical inputs of intelligence wings, contributions of non-governmental organizations and liaising with foreign embassies among other works.

All departments are functioning effectively and efficiently with the contribution and support of the Public Department. The department

co-ordinates all works in the background, much like the vital organs that are not visible to the naked eye. It works silently like the deep sea, without the cacophony of waves and tides.

The Public Department is responsible for conducting the swearing in ceremony of the Hon'ble Governor, Cabinet of Ministers and the Hon'ble Chief Justice by adhering to due protocols and conventions in a seamless manner.

The Public Department carries out important protocol duties such as managing VVIP visits right from rolling out the red carpet, providing warm hospitality to seeing them off happily; instilling patriotism by conducting national festivals/ government functions in a grand manner and undertaking requisite precautionary measures for national security. The Public department carries out these important tasks in a silent manner, without any fanfare or publicity. Public Department, similar to the raise of waterborne

flowers in proportion to the depth of water, raise upto the nature of work, irrespective of the difficultness, even an holidays, round the clock.

The Public Department handles a wide gamut of subjects such as law and order, problems in Districts, postings of Indian Administrative Service Officers, establishment of District Revenue Officers, granting permissions to higher officials in the Government, administrative requirements of the offices of the Hon'ble Ministers, appointments of District Judges and High Court Law Officers, Welfare of Non-Resident Tamils, safeguarding the interests of Sri Lankan Tamils and taking necessary measures on violation of Human Rights.

Public Department is responsible for maintaining the Tamil Nadu House, New Delhi; Tamilzhagam Guest House, Udthagamandalam; State Guest House, Chepauk, Chennai and Secretariat in an elegant manner.

Public Department is responsible for granting pension as a token of gratitude to the families of the freedom fighters who sacrificed their lives for our mother land. It also looks after the welfare of Ex-servicemen who safeguarded our borders vigilantly, in the scorching sun and harsh winters and sacrificed "their yesterday" for "our today".

"Mudhalvarin Mugavari" is serving as a beacon of hope for people across every nook and corner in the State of Tamil Nadu. The citizens send their grievances directly to the Hon'ble Chief Minister, with the hope that their grievances will be redressed. The complete details of the grievances are forwarded to the concerned departments for effective disposal by the Mudhalvarin Mugavari department. This department, which strives to redress the grievances of the public, functions under the able guidance of the Public Department.

It is a common practice that important decisions of the Government have to be referred to the Cabinet and a decision will be taken after due deliberations and discussions. Public department ensures the conduct of cabinet meetings, preparation of cabinet notes and obtaining approval of cabinet notes so as to issue them as Government Orders with due sanctions.

Public Department prepares the list of Government holidays and local holidays. It also prepares the civil list of IAS Officers along with their service particulars ensuring easy access.

The Public Department is responsible for the Implementation of National Security Act, 1980; Conservation of Foreign Exchange and Prevention of Smuggling Activities Act (COFEPOSA), 1974 and the constitution of Inquiry Commissions on Law and Order issues.

The Public Department is also responsible for selecting and recommending befitting

candidates for National awards including Padma awards and other awards.

Apart from these, the Public Department will undertake works, that the other departments find difficult to implement, and complete them in a satisfactory manner.

It is pertinent to note that due to the vital role and functions of this department, it is under the direct control of the Hon'ble Chief Minister of Tamil Nadu.

2. VISIT OF VIPs/FOREIGN DIGNITARIES TO TAMIL NADU

Public (Protocol) Department deals with the protocol arrangements and coordinate with various line departments like Home, Health, Transport, etc., to ensure smooth conduct of the visit and programmes associated with the visits of the Hon'ble President of India, the Hon'ble Vice-President of India, the Hon'ble Prime Minister

of India, Foreign Dignitaries in the rank of Heads of Governments, Foreign Ministers, Ambassadors / High Commissioners of India to Tamil Nadu and arranging appointments for Foreign Dignitaries with the Hon'ble Governor, Hon'ble Chief Minister and Chief Secretary to Government with the consent of the Ministry of External Affairs, Government of India.

From 1st April, 2022 to 31st March, 2023, the number of visits of VVIP to Tamil Nadu are as follows:-

VVIP	No. of Visits
Hon'ble President of India	2
Hon'ble Vice President of India	6
Hon'ble Prime Minister of India	3
Foreign VVIPs	3

From 1st April, 2022 to 31st March, 2023, the number of VVIPs met Hon'ble Chief Minister of Tamil Nadu are as follows:-

VVIP	No. of Visits
Foreign Ambassadors / High Commissioners	10
Foreign Ministers	3
Consul Generals	5

3. NATIONAL FUNCTIONS, DECLARATION OF SPECIAL DAYS AND GENERAL HOLIDAYS; AWARDS

3.1. National Functions, Declaration of Special Days and Awards

Public (General-I) Department is the Nodal Department for organizing the celebrations of important National Days such as Independence

Day & Republic Day with requisite patriotic fervour through out the State.

Annually the preparation for the Independence Day begin by Middle of June month with communication sent to all the line departments to prepare for the necessary arrangements, two coordination meetings chaired by the Public Secretary and 3 rehearsals. The Hon'ble Chief Minister hoists the National Flag at the ramparts of Fort St. George, Secretariat, Chennai after receiving the Guard of Honour from 13 Contingents of the uniformed services of the Tamil Nadu State Government. The Celebrations culminate with the presentation of the **'Thagaisal Thamizar Award'** for the development of Tamil Nadu. The award was constituted in the year 2021 and carry a cash prize of Rs.10 lakh and a certificate. Various other awards like, **'Kalpana Chawla Award'** for Courage and Daring Enterprise (for women) are

also awarded by the Hon'ble Chief Minister to the awardees on the Independence Day.

The preparations for the Republic Day begins by middle of November month every year with the coordination meetings of all stakeholders, chaired by the Secretary, Public & Rehabilitation Department and 3 rehearsals. The events are held in Kamarajar Salai, at Marina and begin by the unfurling of the National Flag by the Hon'ble Governor of Tamil Nadu. It is followed by 49 Marching contingents from tri services (Army, navy, Airforce & Coast Guard) paramilitary services, uniformed services of Tamil Nadu including cavalry, NCC, NSS and various School and College Bands. A Colourful display of floats depicting various schemes of the State Government also adorn the Marina enthralling the audience. The Celebrations culminate with various awards presented to the

awardees by the Hon'ble Chief Minister like **Anna Gallantry Award, Best Police Station, Best Marching Contingents**, etc.,

Applicants for these awards except "Thagaisal Thamizar Award" apply through online portal awards.tn.gov.in and awardees are selected by concerned committees consisting of Secretaries to the Government based on the reports of District Collectors and the verification of their antecedents.

In addition to the above, recommendations for the Civilian awards given by the Government of India such as **Padma Vibhushan, Padma Bhushan, Padma Shri, Jeevan Raksha Padak, Ashok Chakra, Keerthi Chakra, Shaurya Chakra, Sardar Patel National Unity Award, Kabeer Puraskar Award for Communal Harmony and Gandhi Peace Prize** are forwarded to Government of India by this Department.

As per the declaration of the Union Government, every year January 30-the memorial day of Mahatma Gandhiji is observed as **Martyrs' Day** and as per the announcement of the Hon'ble Chief Minister of Tamil Nadu, from the year 2021, every year September 17-the birthday of Thanthai Periyar will be observed as **Social Justice Day**. In both these days, Hon'ble Chief Minister administers the pledge to Hon'ble Ministers, Secretaries to Government and other staff of the Secretariat, at the Army Parade ground, Secretariat and this Department coordinates. As per the announcement of the Hon'ble Chief Minister of Tamil Nadu, from the year 2022, every year April 14-the birthday of Annal Ambedkar will be observed as **"Equality Day"**. The pledge of that day will be taken in all the Government Offices' including the Secretariat.

This department also coordinates and organizes the Collectors / Police / Forest Officers' conference as and when announced by Hon'ble Chief Minister's Office. Last year, Collectors / Police / Forest Officers' conference was chaired by Hon'ble Chief Minister during the month of March 2022.

3.2. Declaration of General Holidays

In 1957, the Government of India delegated powers to all the State Governments to declare Public Holidays under the Negotiable Instruments Act, 1881 in their respective States. The issuance of notification of Public Holidays under Negotiable Instruments Act, 1881 is declared by this Department.

Government Orders related to the list of public holidays in the State of Tamil Nadu is issued under the Negotiable Instruments Act, 1881 based on the reports received from the

following authorities for finalizing the list of holidays:-

The Commissioner, Hindu Religious and Charitable Endowments; the Chief Kazi to Government of Tamil Nadu; the Secretary, Diocese of Madras, Church of South India; the Chancellor, Archdiocese of Madras, Mylapore; Reserve Bank of India, Chennai; Positional Astronomy Centre, Kolkata; India Meteorological Department, Govt. of India, Kolkata; Indian Institute of Astrophysics, Bangalore; the South India Chamber of Commerce and Industry, Chennai and Bhagawan Mahaveer Ahimsa Prachar Sangh, Chennai.

4. STATE GUEST HOUSES

Public Department manages and controls the State Guest House, Chepauk, Chennai; New Guest House, Omandurar Government Estate, Chennai; Government Rest House, Chinthadripet, Chennai; Tamizhagam Government Guest House,

Udagamandalam; Vaigai Tamil Nadu Illam, New Delhi and Podhigai Tamil Nadu Illam, New Delhi.

4. 1. State Guests and Paying Guests

4. 1. 1. State Guests

The VVIPs and VIPs such as Hon'ble President of India; Hon'ble Vice-President of India; Hon'ble Prime Minister of India; Hon'ble Chief Justice of India, Supreme Court; Hon'ble Governors of other States; Former President of India; Former Vice-President of India; Former Prime Minister of India; Speaker and Deputy Speaker of Lok Sabha; Union Ministers; Leader of Opposition in Lok Sabha and Rajya Sabha; Chief Minister and Ministers of other States; Deputy Chairman, Niti Aayog; Speakers and Deputy Speakers of Legislative Assemblies of other States; Comptroller and Auditor General of India; Chairman/ Members of various Commissions appointed by the Union Government; Foreign Dignitaries; Hon'ble Judges

of Supreme Court and High Courts; Secretaries from Union Government, who are visiting Tamil Nadu are treated as State Guests and they are extended with the State Guest facilities such as reception, boarding and lodging at Government Guest Houses, Medical service, Telephone charges, Transportation and Security arrangements. The Security will be provided as per the scale decided by the Ministry of Home Affairs, Government of India.

4. 1. 2. Paying Guests

As per protocol manual, visitors not coming under the category of State Guests will be treated as Paying Guests. Boarding and Transportation will be provided to them in the Government Guest Houses on payment basis.

4.2. State Guest House, Chepauk, Chennai

The State Guest House was established in the year 1970. At present there are 33 rooms,

including 6 Suite rooms, 11 Deluxe Double bed rooms and 16 Standard Single bed rooms.

4.3. New Guest House, Omandurar Government Estate, Chennai

The New Guest House, Omandurar Government Estate was constructed in the year 2018. It consists of 40 Deluxe Double bed rooms, 4 mini Conference Halls, 2 large Conference Halls, 2 dining halls and Gym.

The Reception Officer (Joint State Protocol Officer) is the administrative controller of the State Guest House, Chepauk and New Guest House, Omandurar Government Estate, Chennai. The reservation of the rooms for the State Guests and Paying Guests in the State Guest House, Chepauk and New Guest House, Omandurar Government Estate can be made online through www.sgh.tn.gov.in.

Details of Guests provided with accommodation in the Guest Houses from 1st April, 2022 to 31st March, 2023 are as follows:-

Sl.No.	Guests	State Guest House, Chennai	New Guest House, Omandurar Government Estate, Chennai
1.	State Guests	34	54
2.	Paying Guests	519	1791

Receipts of Revenue by the Government from 1st April, 2022 to 31st March, 2023 is Rs.30,26,247/-

4. 4. Government Rest House, Chinthadripet, Chennai

The Government Rest House, Chinthadripet was established in 1981 with 25 rooms for the stay of junior level Government Officers, who are visiting Chennai on official purposes. It was demolished in February, 2021 and the New Government Rest House is nearing completion. It will consist of 55 Rooms, 4 Suites, Dining Hall, Washing Room, Kitchen, Office Room, Reception Lobby and 2 Lifts.

4.5. Tamizhagam Government Guest House, Udhagamandalam

The Tamizhagam Guest House, Udhagamandalam, which was known as "Arranmore Palace" is situated amidst of sylvan

surroundings at a distance of 2.8 kms away from the Udhagamandalam Railway station and Central Bus Stand. It was built by the Maharaja of Jodhpur, in the year 1925. The Government of Tamil Nadu has purchased the palace from the Maharaja of Jodhpur and took over the possession in 28.12.1958. The Guest House consists of beautiful and spacious buildings, beautiful gardens and trees with an extent of 36 acres with lush lawns and garden maintained by the Horticulture Department with 18 suites, 20 rooms, 2 dormitories, Conference Hall of seating capacity of 200 and mini meeting hall with seating capacity of 30.

Tamizhagam serves in providing accommodation and catering facilities to the VVIP'S, State Cabinet Ministers, Esteemed Members of Judiciary, Tamil Nadu Government Officials and Officials of the State Autonomous bodies who are visiting Udhagamandalam on

Official Duty. The Guest House is managed by a Reception Officer of Thasildhar Cadre and has staff strength of 13. Various facilities like modern GYM, Billiards table, Tennis Court etc., are available in Tamizhagam. Room reservations can be done through <https://tamizhagamguesthouse.tn.gov.in/>

Details of the Guests who visited Tamizhagam Guest House from 1st April, 2022 to 31st March, 2023 are as follows:-

Sl.No.	Guests	Numbers
1.	State Guests	Nil
2.	Paying Guests	3,926

Receipts of Revenue by the Government from 1st April, 2022 to 31st March, 2023 is Rs.75,09,047/-

4. 6. Tamil Nadu House, New Delhi

The “Tamil Nadu House” is the prestigious Guest House of the Government of Tamil Nadu in New Delhi. This Guest house is functioning with two Houses (i.e. Vaigai Tamil Nadu Illam & Podhigai Tamil Nadu Illam) under the control of Principal Resident Commissioner. This House is administered by different wings such as Reception Wing, Catering Wing, House Keeping Wing, Engineering Wing, Liaison Wing, Establishment Wing and Accounts Wing. The reservation of rooms for Government Officials are made online through <http://tnhouse.tn.gov.in>

4. 6. 1. VAIGAI–Tamil Nadu Illam

Vaigai Tamil Nadu Illam located at No.6, Kautilya Marg, Chanakyapuri, New Delhi was constructed in the year 1962 on an extent of land measuring 5773.19 sqm and subsequently, a

three storied building was constructed in the same premises in 1976. Vaigai Tamil Nadu Illam has a total of 7 Suite Rooms and 40 Deluxe Rooms. All the major services in Vaigai-Tamil Nadu Illam, i.e. Catering, House Keeping, Reception and maintenance of Electrical, Plumbing and Air Conditioning are manned by the regular Staff of Tamil Nadu House, New Delhi.

Presently, a proposal along with the detailed estimate for comprehensive Redevelopment of Vaigai Tamil Nadu Illam consisting of three Blocks (VVIP Block, New Guest House Block and Staff Quarters) at the cost of Rs.257 crore is under the consideration of the Government of Tamil Nadu.

4. 6. 2. PODHIGAI -Tamil Nadu Illam

Podhigai Tamil Nadu Illam located at Plot No.9, Tikendrajit Marg, Chanakyapuri, New Delhi on an extent of land measuring 7956.62 sqm was constructed and is functional with effect from 16.09.2004. Podhigai Tamil Nadu Illam has a total

of 25 Suite Rooms and 45 Deluxe Rooms. Most services including Catering, House Keeping, Security, A.C. maintenance, Plumbing, Fire Fighting and Horticulture have been outsourced.

Auditorium is equipped with modern audio – visual equipment's and is having the seating capacity of 90. A medical consulting room has been set up at Podhigai - Tamil Nadu House to provide at least minimum medical services within the premises for the welfare of the staying guests, staff and their families. General Physician is visiting on Monday, Wednesday and Friday between 04.30 p.m. and 06.00 p.m. Indoor fitness Centre is also available.

Common facilities in Both house include Business Centre with necessary electronic devices, Wireless (Wi-Fi) Internet connectivity and Fitness Centers.

Details of the Guests provided with accommodation in the Tamil Nadu House, New Delhi from 1st April, 2022 to 31st March, 2023 are as follows:-

Sl.No.	Guests	Numbers
1.	State Guests	238
2.	Paying Guests	8,692

Receipts of Revenue by the Government from 1st April, 2022 to 31st March, 2023 is Rs. 4,19,00,073/-

4. 6. 3. Construction of Third Guest House at Dwaraka, New Delhi

The Delhi Development Authority (DDA) have allotted a plot of land measuring 3197.58 sqm at a cost of Rs.25.82 Crore for the construction of third State Guest House for

Government of Tamil Nadu at Plot No. 4, Sector-19, New Delhi on perpetual lease hold basis.

5. FOREIGNERS

5.1. Foreigners Act, 1946

As per the rights conferred under Foreigners Act, 1946 by the Government of India to the State Governments, the foreigners who are convicted or charged with under Passports Act, 1967, the foreigners who are out on bail and after completion of sentences for indulging in antisocial activities, violation of Visa Rules are housed in the Special Camp, Tiruchirappalli under section 3(2)(e) of the Foreigners Act, 1946 to ensure their physical presence and to control their movement and action is taken under section 3(2)(c) of the Foreigners Act, 1946 to deport them to their motherland. From 1st April, 2022 to 31st March, 2023, 73 foreigners have been deported.

5.2. Grant of Long Term Visa, Grant of Re-entry facility (Return Visa)

As per Visa Manual, Nationals of Pakistan living in India with valid travel documents are eligible to apply for extension of long term stay in India through the Immigration Visa Foreigners Registration Tracking (IVFRT) Portal. Such requests once received are granted by the State Government. Exceptional cases are forwarded to the Ministry of Home Affairs. The nationals of Pakistan who wish to visit their motherland once in a calendar year with re-entry facility shall apply through the Immigration Visa Foreigners Registration Tracking (IVFRT) Portal.

5.3. Waiver of visa fee and overstay penalty in respect of Sri Lankans who opt to return to their Motherland voluntarily

Sri Lankan Tamils who had arrived in Tamil Nadu before 09.01.2015 and opt to return to their motherland voluntarily, the visa fee and

overstay penalty to be paid by them are waived by a Committee constituted by the Government of India vide their letter No.25022/11/2014-F1, dated 16.12.2015 comprising of Public Secretary, Additional Director General of Police ('Q' Branch) and Foreigners Regional Registration Officer, Chennai on a case to case basis and orders issued accordingly. From 1st April, 2022 to 31st March, 2023, a sum of Rs.1,48,78,800/- has been waived towards visa fee and overstay penalty to be paid by 162 Sri Lankan Tamils to return to Sri Lanka.

5.4. e-SANAD

<http://esanad.nic.in> Portal has been created by Ministry of External Affairs with a vision to provide contactless & paperless attestation tool. The Government Departments, Autonomous bodies, District Collectorates, Universities and other National Educational Institutions in Tamil Nadu have been integrated through National Informatics Centre so as to enable the

applicants who wish to apply for studies / work abroad to submit their certificates to the embassies concerned. On authentication of genuiness by the issuing authorities and after verification by this department, the same is being forwarded to the Ministry of External Affairs through on-line. The Ministry of External Affairs sends the attested copies of the certificates directly to the applicants by speed post. From 1st April, 2022 to 31st March, 2023, 17,360 documents are verified and certified.

6. MUDHALVARIN MUGAVARI DEPARTMENT

The Mudhalvarin Mugavari Department was formed vide G.O.(Ms). No.944, Public (Spl-A) department, dated 03.11.2021 integrating the IIPGCMS (Integrated and Inclusive Public Grievance CM Helpline Management System), Chief Ministers special cell and Ungal thoguthiyil Mudhalamaichar department. This department is

the nodal agency for redressal of public grievances in the State. The objective of the department is to set up an “Inclusive and integrated Grievance Management platform, increase accessibility for grievance registration through multiple means, to improve transparency, and quality of grievance redressal”. So far the Department has processed 38 lakh Petitions, out of which 36.5 lakh Petitions have been positively disposed.

The department has developed **CM Helpline, an online web based platform** which facilitates grievance registration and tracking and has integrated all modes and channels of grievance registration like the Grievances day, physical petitions received at the Chief Minister’s special cell, post, online web portal, etc. App based grievance registration is facilitated through CM helpline citizen application. Tracking of grievances is enabled through a

system generated unique grievance number. Grievances are mapped and routed directly to concerned responsible officers doing away with manual intervention in routing of grievances, thereby reducing the redressal time.

In addition to the above, the department comprises of a centralised **CM Helpline call centre** and functions on a **toll free number 1100** where the citizens can call and register their grievances on 365 days. It has standard operating procedures in place for registering, routing, and closure of grievances and handles around 7000 calls each day. Additionally, it acts as an enquiry platform whenever new schemes are launched by the Government and handles queries related to eligibility and other aspects. This department also extends its services to other departments by collecting feedback from its beneficiaries on functioning of various schemes and enables identification of gaps in policy

implementation. During disasters, it supplements the state emergency control room by routing complaints on water logging, fallen trees etc., to concerned teams in districts.

The **CM Helpline Dashboard**, facilitates monitoring disposal of public grievances across Departments and Districts on a real time basis. The Chief Secretary, Secretaries to Government, Head of Departments, District Collectors monitor the Redressal of Grievances on the CM Helpline Dashboard. The progress is also reviewed periodically at state level by the Secretaries, Head of the departments, and at the district level by the District Collectors, to effectively address public grievances. This dashboard is also linked with the Hon'ble Chief minister's Dashboard and is monitored directly by the Hon'ble Chief Minister's office. This system also provides officer friendly MIS reports and facilitates micro level analysis that enables monitoring quality of disposal of

grievances in the field level. Transparency, accountability and effective monitoring is thus ensured in the State grievance redressal mechanism.

In general, in any grievance disposal platform, if a request is rejected, the petitioner files a fresh request to the superior officer or submits a petition to the same officer seeking a positive reply/disposal. In CM Helpline, a **provision for appeal has been enabled** where the petitioner can appeal to a higher level officer if he/she feels the disposal is not satisfactory. This ensures that petition is disposed qualitatively and avoids escalation of grievances to the highest level. Further, the performance of officials is assessed by District collectors based on the number of appeals preferred.

A good grievance redressal mechanism is one that focuses on quality of disposal rather than the quantity. In view of the above,

Quality monitoring cells were set up at the State and District levels in September, 2022. The purpose is to ensure quality disposal of grievances at all levels of governance and achieve consistency in qualitative resolution. The District quality cells make outbound calls to public once the grievance is disposed and collect feedback on the disposal and categories them as A,B,C.

Category - A refers to disposals where the grievance has been redressed satisfactorily and due procedure has been followed. **Category-B** is one where the redressal of the grievance requires sanction of funds. This category serves as a 'seniority list' of eligible beneficiaries in case of schemes. **Category - C** is subject to re-examination. In order to ensure that the petitions which have not been examined properly, undergo re-examination by the higher officers and final reply arrived at.

This department also carries out capacity building of grievance redressal officers and best practices from each district are disseminated for better grievance redressal.

7. DEPARTMENT OF EX-SERVICEMEN'S WELFARE

Armed Forces are symbol of our national unity. Tamil Nadu is an example to other states in the country in recognizing the heroic deeds of these soldiers, providing various welfare schemes, grants and financial assistance for their rehabilitation, providing assistance to the families of veterans / Ex-servicemen and safeguarding the welfare of Ex-servicemen. Moreover, Tamil Nadu plays a vital role in sending large number of youth to serve in the Indian Armed Forces.

7.1. Tamil Nadu State Soldiers', Sailors' and Airmen's Board

The Madras Soldiers Board was constituted first in the year 1919 to honour Armed forces and to protect the welfare of the retired soldiers. After the requirements were over, it was abolished in the year 1930. In the year 1943, Madras Provincial Soldiers', Sailors' and Airmen's Board was established and the old Madras Soldiers' Board was absorbed. In the year 1956, it was renamed as Madras State Soldiers', Sailors' and Airmen's Board and later in the year 1969 as "Tamil Nadu State Soldiers, Sailors and Airmen's Board". The Board is patronized by the Hon'ble Governor and headed by the Hon'ble Minister for Ex-Servicemen Welfare.

7.2. Directorate of Ex-Servicemen's Welfare

In the year 1974, Tamil Nadu Soldiers', Sailors' and Airmen's Board and Madras Amalgamated Fund Office were merged and

consequently, the Directorate of Ex-servicemen's Welfare was established and brought under the administrative control of the Social Welfare Department. In the year 1976, the Directorate of Ex-servicemen's Welfare was brought under the administrative control of Public Department. The administrative expenses are being incurred by Union Government and State Government in the ratio of 60 : 40.

The Directorate of Ex-servicemen's Welfare is executing the policies and schemes evolved by the Government to support Ex-servicemen, Serving personnel and the families of deceased soldiers. Every year, almost 2,500 soldiers of Tamil Nadu are getting retired from the Armed Forces. Totally 1,85,933 persons, including 1,27,454 Ex-servicemen and 58,479 Widows have registered in the Directorate of Ex-servicemen's Welfare. The requisites and claims of Ex-servicemen and dependents are being catered

through 30 District Offices of Ex-servicemen Welfare.

7.3. Major Welfare Schemes / Financial assistances of the Department of Ex-servicemen's Welfare

1. Schemes and Financial assistances from Government of Tamil Nadu.
2. Schemes and Financial assistances from Department of Ex-Servicemen's Welfare.

7.3.1. Schemes and Financial assistances from Government of Tamil Nadu

7.3.1.1. Monetary grants to the recipients of Gallantry Awards / Distinguished Service Medals

Monetary grant is sanctioned to the recipients of Gallantry Awards and Distinguished

Services Medals by the Government of Tamil Nadu. From 1st April, 2022 to 31st March, 2023 monetary grant of Rs. 5.08 Lakhs was sanctioned to 9 Gallantry Award and Distinguished Services medal winners. Further, an amount of Rs. 4000/- for each Distinguished Service Medal winner totaling to a sum of Rs.48,000/- was sanctioned to 12 soldiers from Territorial Army.

7.3.1.2. Ex-Gratia to Battle Casualties

The Government of Tamil Nadu pays Ex-Gratia upto Rs.20 lakh in recognition of the supreme sacrifices made by those who are killed / disabled while performing duties in war / in counter insurgency operations or while aiding the civil authorities and also to mitigate the distress of their families. This is also extended to all paramilitary personnel belonging to Tamil Nadu. An amount of Rs. 1.40 Crore was disbursed to 7 legal heirs of the deceased

Servicemen, from 1st April, 2022 to 31st March, 2023.

7.3.1.3. War Service Incentive

An one time monetary grant of Rs.20,000/- and a Silver Medal are given to honour the parents who have sent their only son / daughter to serve in the Armed Forces and an amount of Rs. 25,000/- and a Silver Medal are given to the parents who have sent more than one son / daughter to serve in the Armed Forces. From 1st April, 2022 to 31st March, 2023, a sum of Rs. 24.68 Lakhs was given to 94 parents.

7.3.1.4. Lumpsum grant to the wards of Ex-Servicemen who join in the Armed Forces

Lumpsum grant is sanctioned to the wards of Ex-Servicemen so as to motivate them to join the Armed Forces and also to meet the

contingency expenditures during the period of training as detailed below:-

Sl. No.	Category	Amount (Rs.)
1.	To the wards of Ex-Servicemen who have been selected as Permanent Commissioned Officers in National Defence Academy/ Indian Military Academy/ Naval Academy/ Air Force Academy.	1,00,000/-
2.	To the wards of Ex-Servicemen who have been selected as Short Service Commissioned Officers of Armed Forces.	50,000/-
3.	To the wards of Ex-Servicemen who have been selected as Junior Commissioned Officers and Other Ranks of Armed Forces.	25,000/-

From 1st April, 2022 to 31st March, 2023, an amount of Rs.10 Lakhs was disbursed to 17 wards of Ex-servicemen.

7.3.1.5. Appointment on Compassionate Grounds

Appointments on Compassionate Grounds is made to the legal heirs of Armed Forces personnel who died while in service or killed in action. From 1st April, 2022 to 31st March, 2023, 32 dependents were given appointment on Compassionate Grounds by the State Government.

7.3.1.6. Re-employment opportunities

Since Ex-Servicemen left Defence service at a relatively younger age with several years of active working life, the Government have provided reservation in employment in

Government of Tamil Nadu / Quasi Government organisations, as follows:-

Sl. No	Category	Percentage of Reservation
1.	Vacancies under Group "C" Category	5
2.	Vacancies under Basic Services in Government and Quasi Government Organisations.	10
3.	Vacancies for the post of Forest Guards	10
4.	Vacancies for the post of Forest Watchers	5
5.	Vacancies for the post of Lascars, Drivers and Night Watchmen in Offices of National Cadet Corps	25

Sl. No	Category	Percentage of Reservation
6.	Vacancies under Group "C" category in Tamil Nadu Uniformed Services	5
7.	Livestock Inspector	5

From 1st April, 2022 to 31st March, 2023, 50 Ex-Servicemen were given appointment in Group 'C' Category and 41 persons in Group 'D' Category in the Government / Quasi Government Organisations in the State.

7.3.1.7. Reservations in Educational Institutions

Reservation for Children of Ex-Servicemen in Higher Education (Including Medical / Engineering Courses) is provided in various Educational Institutions as detailed below:-

Sl. No.	Educational Course	No of Seats / Percentage of Reservation
1	BE (General) (Anna University)	150
2	BE (Lateral Entry) (Anna University)	15
3	MBBS	10
4	BDS	1
5	B.Pharm.	1
6	D.Pharmacy Madurai	4
	Coimbatore	2
	Tanjavur	2
7	B.Sc (Nursing)	4
8	Diploma in Nursing	57
9	B.P.T	1

10	Indian Medicine	
	B.S.M.S.	1
	B.A.M.S.	1
	B.U.M.S.	1
	B.H.M.S.	1
	B.Y.N.S.	2
11	B.Ed (Bachelor of Education)	1
	In each Government and Aided Institution	
	Annamalai University	2
	Alagappa University	1
	Avinasilingam University	1
12	D.T.Ed (Diploma in Teacher Education)	3 seats in each Institute

13	B.Sc (Agri)	6
14	B.Sc (Horti)	1
15	B.E (Agri)	1
16	ITI (Industrial Training Insititute)	5 seats in each ITI
17	Polytechnic	80
18	College of Arts and Crafts	4
19	B.V.Sc & AH	2
20	B.F.Sc	1
21	B.Tech (FPT)	1
22	UG Course	6 seats in each college
		2 seats in each college having more than 2 branches
23	Part Time Polytechnic (In each part time college)	1

24	B.L. (3/5 years)	1 per cent
25	B.A. B.L (Hons) (in Dr. Ambedkar Govt. Law College, Chennai)	1 per cent

7.3.1.8. Dual Family Pension

The Legal heirs of Ex-Servicemen who were re-employed and retired from the State Government after earning a State Government's pension are being provided with Dual Family Pension.

7.3.1.9. Equation of 15 years Army Service to Graduation

The Government have ordered that a Matriculate Ex-Servicemen (the term includes an Ex-Servicemen who has obtained the Indian Army Special Certificate of Education or the corresponding Certificate issued by Navy / Air

Force) who have rendered 15 years of service in the Armed Forces shall be considered eligible for re-employment to the Group 'C' posts for which the essential qualification prescribed is Graduation.

7.3.1.10. Temple Protection Force

The Temple Protection Force has been set up to protect the priceless idols, jewels, hundi collection and other valuables in Tamil Nadu Temples. For this, 1100 Ex-Servicemen have been deployed in Temple Protection work at a monthly consolidated pay.

7.3.1.11. Election Protection Work

Ex-Servicemen are deployed in Election works to assist Police on security duty during the Parliamentary / Legislative / Local body Elections. During every election, about 10,000 Ex-Servicemen are engaged in protection work on remuneration basis.

7.3.2 Schemes and Financial assistances from Department of Ex-Servicemen Welfare.

7.3.2.1. Armed Forces Flag Day Fund

This Fund is governed by Tamil Nadu Standing Flag Day Organization Committee headed by the Hon'ble Governor. The Hon'ble Minister for Ex-Servicemen's Welfare is the Vice-Chairman of this committee.

Flag Day fund is collected to provide funds to the Ex-Servicemen for marriage, business, housing and medical related grants, education for children and for training programs. Flag Day fund is collected every year from 7th December to 6th December of the subsequent year. The amount collected through Flag Day Fund is being utilized for implementing the welfare assistance schemes to the Ex-Servicemen and their dependents through two welfare funds namely Tamil Nadu

Ex-Services Personnel Benevolent Fund and Amalgamated Fund.

5 per cent of Flag Day Fund Target is shared to Amalgamated Fund and the remaining amount is shared to Tamil Nadu Ex-Services Personnel Benevolent Fund. **For the Flag Day year 2021 (from 07.12.2021 to 06.12.2022), an unprecedented amount of Rs. 53.66 Crore was collected**, while for the Flag Day year 2022 (from 07.12.2022 to 06.12.2023), an amount of Rs. 6.18 Crore was collected till 31.03.2023.

Contributions to Armed Forces Flag Day Fund can be made online now through www.flagday.tn.gov.in.

Exemption has been granted under section 80 G(5) (vi) of the Income Tax Act, 1961 for the donations made to the Armed Forces Flag Day Fund.

Flag Day Brochure comprising comprehensive details on welfare schemes and grants for Ex-Servicemen is published in English and Tamil every year.

As per the Census of the year 2011, the Population of Tamil Nadu was 6,76,98,000. As per the Kendriya Sainik Board's letter No.532 (5) KSB/D, dated 02.03.2021, a sum of Rs.6,76,980/- has been calculated at the rate of one paisa per citizen, as the share amount of the Central Government for each year. The total amount of Rs. 33,84,900/- was paid to the Kendriya Sainik Board for five years from 2017 to 2021.

7.3.2.2. Tamil Nadu Ex-services Personnel Benevolent Fund

Tamil Nadu Soldiers', Sailors' and Airmen's Board is headed by Hon'ble Minister for Ex-servicemen's Welfare. Hon'ble Governor of Tamil Nadu is the patron for the Board and the

Chief Secretary is the Vice-Chairman. The Union / State Government officials are members of this Board.

The Financial Sub Committee(FSC), a Sub-Committee of Tamil Nadu Soldiers', Sailors' and Airmen's Board is headed by the Ex-Officio Director of the Ex-servicemen Welfare Department who is the Special Secretary to Government, Public Department.

Armed Forces Flag Day Collection, interest from Fixed Deposits and License Fee from assets are the sources of this Fund.

Tamil Nadu Ex-services Personnel Benevolent Fund provides World War II assistance, lifetime monthly financial assistance, various types of medical assistances, marriage grant, financial assistance for prosthetics equipment and funeral assistance to Ex-servicemen and their widows.

Details of various Financial Assistance rendered from Tamil Nadu Ex-services Personnel Benevolent Fund are as follows:-

(a.) Monthly Financial Assistance

Sl. No.	Name of the Financial Assistance	Monthly Grant (Rs.)	Number of Beneficiaries	Amount (Rs.)
1.	World War II (Veterans) Financial Assistance	10,000	50	51,90,000/-
2.	World War (Widows) Financial Assistance	4,000	2112	9,53,73,000/-
3.	Old Age Grant to Ex-Servicemen and their widows	4,000	999	4,80,43,000/-

4.	Leprosy / Tuberculosis Relief Financial Assistance / Differently Abled/dwarf Financial Assistance	5,000	173	99,26,000/-
5.	Paralysis Relief Financial Assistance / Blind Relief Financial Assistance / Cancer Relief Financial Assistance and Mentally Retarded Child Relief Financial Assistance / Mentally affected spouse of Ex-	7,000	882	7,24,13,500/-

	Servicemen, widows relief Financial Assistance.			
Total			4216	23,09,45,500/-

(b.) Other Financial Assistance

Sl. No.	Name of the Financial Assistance	Amount (Rs.)	Number of Beneficiaries	Amount (Rs.)
1.	Marriage Grant (Two Daughters)	25,000/-	458	1,14,50,000/-
2.	Funeral Grant (Ex-Servicemen)	10,000/-	2091	2,09,10,000/-
3.	Funeral Grant (Widow)	7,000/-	708	49,56,000/-

4.	Lump sum grant for Artificial limb / spectacles grant	-	2031	70,31,838/-
5.	Home loan subsidy, House Tax reimbursement, pre-employment training , etc.,	-	129	25,94,192/-
6.	Nimmathi Illam, Paraplegic Rehabilitation Centre, Pune, Tailoring Unit, expenditure (including Money Order Commission) etc.,	-	52	26,82,624/-
Total			5469	4,96,24,654/-
Grand Total (a + b)			9685	28,05,70,154/-

From 1st April, 2022 to 31st March, 2023 a sum of Rs. 28.05 Crore has been disbursed for various financial assistance and grants from the fund to 9,685 Ex-Servicemen and their dependents.

7.3.2.3. Amalgamated fund

Amalgamated Fund is managed by the State Managing Committee headed by the Hon'ble Governor. The Hon'ble Minister for Ex-servicemen's Welfare, Chief Secretary and Commander-in-Chief of the Southern Region are Vice Chairmen of the Committee. The Standing Sub Committee of the Amalgamated Fund functions under the Chairmanship of the Chief Secretary.

Various Grants to the next of kin of those killed and disabled in war, interest subsidy on the loan availed for self-employment ventures and Housing Grant, etc., are sanctioned from Amalgamated Fund. Further, Ex-servicemen

Children Literacy Improvement Grant ranging from Rs. 2,000/- to Rs. 25,000/- per annum is also paid to the wards of Ex-Servicemen from School education to post graduation and Technical Courses.

From 2022-23 onwards, wards of Ex-servicemen studying in IITs, IIMs & National Law School will receive an incentive of Rs. 50,000/- per annum, wards of Ex-Servicemen studying in Sainik School will receive an incentive of Rs. 25,000/- per annum.

Financial Assistance provided from Amalgamated Fund are as follows:-

Sl. No.	Name of the Grant	Amount (Rs.)	Number of Beneficiaries	Amount (Rs.)
1.	Ex-Gratia to the legal heirs of the deceased servicemen in the war	1,00,000/-	8	8,00,000/-

Sl. No.	Name of the Grant	Amount (Rs.)	Number of Beneficiaries	Amount (Rs.)
2.	Ex-Gratia to the Servicemen who were disabled during the war	30,000/- & 50,000/-	11	4,10,000/-
3.	Financial Assistance for the marriage of the daughters of Servicemen who died in war and also for the daughters of disabled servicemen (whose disability is above 50%)	1,00,000/- & 8 Gram Gold	4	4,00,000/-
4.	Financial Assistance for the marriage of the daughters of servicemen who were disabled during war (whose disability is below 50%).	50,000/- & 8 Gram Gold	2	1,00,000/-
5.	Scholarship (From School Education to Technical Education)	2,000/- to 25,000/-	4766	9,61,52,439/-

Sl. No.	Name of the Grant	Amount (Rs.)	Number of Beneficiaries	Amount (Rs.)
6.	Housing Grant to the deceased / disabled servicemen during war	50,000/-	1	50,000/-
7.	Annual Maintenance Grant (Reimbursement by Govt. in the next financial year)	25,000/-	472	1,19,50,000/-
8.	Bank Loan Interest Subsidy Scheme (Individual)	-	366	31,19,864/-
9.	Bank Loan Interest Subsidy Scheme (Self Help Group)	-	3	2,03,880/-
10.	Lumpsum Grant	-	17	10,00,000/-
11.	Incentive to wards of Ex-servicemen studying in National Law School	50,000/-	1	50,000/-
	Total		5651	11,42,36,183/-

From 1st April, 2022 to 31st March, 2023, a sum of Rs. 11.42 Crore was sanctioned to 5,651 Ex-servicemen and their dependents as grant from Amalgamated Fund.

7. 4. Army Recruitment Rally

An amount of Rs.30 lakh is provided from the Tamil Nadu Ex-services Personnel Benevolent Fund for 5 rallies at the rate of Rs. 6 lakh per rally per annum for the expenses incurred by the District administration for the Army Recruitment rally. This financial year, an expenditure of Rs. 18 lakh has been made for the three army recruitment rallies held in Kanyakumari, Tiruppur and Vellore districts.

7.5. Skill Development Training for Ex-servicemen and dependent Women of Ex-servicemen

A Tailoring unit is functioning in Ex-servicemen Welfare office at Vellore and

Krishnagiri to impart training to the dependents of Ex-servicemen. In this unit, six months tailoring training are being imparted to Ex-servicemen and serving person's widows / wife / unmarried daughter / unmarried sisters/ widow's daughter / divorced daughter and divorced sisters. The trainees have been given a stipend of Rs. 50/- per day and Rs. 1000/- per month for the purchase of raw materials. After the completion of training, one tailoring machine is provided at free of cost. 35 dependents benefited under this scheme from 1st April, 2022 to 31st March, 2023.

7.6. Stipend for those who have passed Typewriting / Shorthand Training

The details of stipend for Ex-servicemen and their dependents who have passed technical training such as typewriting and shorthand are as follows:-

Sl. No.	Category	Amount (Rs.)
1.	Tamil and English Typewriting (Lower Grade)	3,000/-
2.	Tamil and English Typewriting (Higher Grade)	5,000/-
3.	Tamil and English Shorthand and Typewriting (Lower Grade)	7,000/-
4.	Tamil and English Shorthand and typewriting (Higher Grade)	10,000/-

From 1st April, 2022 to 31st March, 2023 a sum of Rs. 11,000 was given to 3 beneficiaries.

7.7. Home loan Subsidy

An amount of Rs. 1 lakh is provided as subsidy for the loan amount availed for

construction / purchase of house by Ex-servicemen and their widows (upto Havildar rank). From 1st April, 2022 to 31st March, 2023 a sum of Rs. 24 Lakhs was sanctioned to 24 beneficiaries.

7.8. Jawans Bhavan / District Ex-services Centre / Directorate of Ex-servicemen's Welfare Complex

10 Jawans Bhavans, 20 District Ex-services Centre and 1 Directorate of Ex-servicemen's Welfare Complex were constructed from Tamil Nadu Ex-services Personnel Benevolent Fund to raise funds for the welfare schemes. The revenue generated from this is added to the benevolent fund. From 1st April, 2022 to 31st March, 2023, a sum of Rs. 3.31 Crore was earned from these assets.

7.9. e-Governance Project

The Government implemented an e-Governance project for the Department of Ex-servicemen's Welfare through National Informatics Centre. All documents of Ex-servicemen and Widows have been digitalized and uploaded. An employee has been appointed on contract basis by the Tamil Nadu e-Governance Agency and the grievances received from the District Offices in e-governance are being rectified. Under this scheme, registration, issuance of Identity Card, Dependency Certificate to the wards of Ex-servicemen for College admission and registration of Ex-servicemen for employment are also made online through e-Governance. Application for claiming the educational stipends under Amalgamated Funds for the Ex-servicemen and their dependents facilitated through Online.

7.10. Self Employment Schemes

Government is keen to promote gainful self-employment opportunities for the Ex-servicemen and to facilitate this, 75 per cent of the interest charged on a loan amount of Rs. 10 lakh is provided as interest subsidy. In case of Self Help Group, 100 per cent interest subsidy is provided for the bank loans up to Rs. 15 Lakh from the Amalgamated Fund.

Through this Scheme, an amount of Rs.33.23 Lakhs was granted to 366 Ex-servicemen and 3 Self Help Groups from 1st April, 2022 to 31st March, 2023.

8. TAMIL NADU EX-SERVICEMEN'S CORPORATION LIMITED (TEXCO)

In the year 1986, the Tamil Nadu Ex-Servicemen's Corporation Limited (TEXCO) was established as per the Companies Act, 1956 for providing re-employment opportunities on

contract basis and to implement various Welfare Schemes to upgrade the living standards of Ex-Servicemen belongs to Tamil Nadu. This Corporation acts as a "Manpower Agency" by deploying Ex-Servicemen on contract basis in the Union and State Government Establishments, Public Sector Undertakings and in other Boards as Security Personnel, Drivers, Junior Assistants, Telephone Operators, Tourist Warden, Nursing Assistants, Fire Crew, Gunmen and Wardens who have registered for employment in the Directorate of Ex-Servicemen Welfare.

This Corporation is an autonomous profit making company. As on 31.03.2023, 8,226 Ex-servicemen have been appointed on contract basis, viz., 6,732 Security Personnel, 1,224 Drivers, 172 Junior Assistants, 11 Telephone Operators, 52 Gunmen, 27 Office Assistants and 8 Nursing Assistants in the Union and State Government Establishments, Public Sector

Undertakings and other Boards. Further, 49 Ex-servicemen have been deployed as Assistant Security Officers to Hindu Religious and Charitable Endowment Department for monitoring the CCTV in Temples. Likewise, 6 Ex-servicemen have been deployed as Assistant Security Officers to Tamil Nadu Minerals Limited (TAMIN) for monitoring the movements of stones in quarries in Ranipet District, Tamil Nadu and 4 Ex-servicemen have been deployed to Chennai Port Trust as Administrative Officers.

Out of this, 2,616 Ex-servicemen have been deployed at Director General Resettlement Wages Rates with 10 per cent service charges and 5,610 Ex-servicemen have been deployed in Tamil Nadu Minimum Wages Rates with 8 per cent service charges.

8.1. Anti-Power Theft Squad

In order to avert Power Theft in Tamil Nadu Generation and Distribution Corporation Limited

(TANGEDCO) "Anti Power Theft Squad" has been established with 215 Ex-Servicemen in the rank of Havildars and Junior Commissioned Officers. They are instrumental in averting Power Theft worth of Rs.223.35 Crore.

8.2. Tourism Security Force

In Tourism Department, "Tourism Security Force" has been formed with 31 Ex-servicemen in the rank of Havildars and Junior Commissioned Officers and deployed in the 5 important tourist places in Tamil Nadu such as Rameswaram, Udhamandalam, Mamallapuram, Kanniyakumari and Kodaikanal.

8.3. New Own Building to TEXCO

TEXCO has made an agreement with Tamil Nadu Housing Board for purchasing of land to the extent of 760.16 sq metre and construction of new building with an area of 15,708.98 sq feet at the cost of Rs.19.19 Crore. Construction of new

building is almost over and handing over is awaited from the Tamil Nadu Housing Board.

TEXCO has also assigned the architect and interior designing work in the New Building to District Rural Development Agency, Chengalpattu District for an amount of Rs.2.20 Crore and it is under process.

8.4. Other Welfare Schemes

Tamil Nadu Ex-Servicemen's Corporation Limited (TEXCO) also implements the following welfare schemes for the benefit of Ex-Servicemen

"Accident Insurance Scheme" was **introduced** to all the EX-Servicemen who have been deployed through Tamil Nadu Ex-Servicemen's Corporation and a sum of Rs.3 Lakh is provided to the legal heirs of the deceased.

"TEXCO Welfare Fund Scheme" was introduced to all the Ex-Servicemen who

have been deployed through Tamil Nadu Ex-Servicemen's Corporation on contract basis and Rs.250/- is being paid per month to each Ex-Servicemen for getting substantial monetary benefit after retirement with an annual expenditure of Rs.2.50 Crore.

"Funeral Fund" of Rs.5000/- is being paid to the family of the deceased TEXCO Employee.

9. STATE HUMAN RIGHTS COMMISSION

State Human Rights Commission was established in the year 1997 to Protect Human Rights and to implement the protection of Human Rights Act, 1993.

As per section 21(2) of the Protection of Human Rights (Amendment) Act, 2006 (Central Act 43/2006), the Tamil Nadu State Human

Rights Commission consists of a Chairperson who has been a Chief Justice or a Judge of a High court; One Member who is, or has been, a Judge of a High court or District Judge in the State with a minimum of seven years' experience as District Judge; and one Member to be appointed from amongst persons having knowledge of, or practical experience in, matters relating to the Human Rights.

Due to the awareness of Human Rights among the people there has been a steady increase in the number of complaints. In the year of its inception, 2,162 complaints were received in the Commission and the number of complaints have continued to increase in the subsequent years. From 1st April, 2022 to 31st March, 2023, 5,501 complaints have been received by the Commission and of these 4,096 complaints have been disposed off. The following Awareness

Programmes and Workshop on Human Rights are being conducted by the commission:-

- a. Awareness Programme on Right to Health was conducted on 08.02.2022.
- b. Awareness Programme for Empowering Police Boy's Club to create safe Communities was organized on 05.03.2022.
- c. International Women's Day was celebrated on 08.03.2022.
- d. One Day Work Shop on "Human Rights Quotes" was conducted on 24.03.2022.
- e. Silver Jubilee Year Seminar on "Human Rights and Social Justice" was conducted on 18.04.2022.
- f. Quiz Competition on the title of "Human Rights and Constitution" among

College Students was held on 23.05.2022.

- g. International Human Rights Day Celebrated on 10th December 2022. All District Collectors were also be requested to administer the oath on Human Rights and Celebrate the Human Rights Day on 10th December of every year in a grand manner.

During these functions Debates, Symposiums, Essay Writing and Drawing Competition on Human Rights have been held among College Students and Prizes and Certificates have been awarded. Further, directly recruited Police Officials and Jail Officials are given training in the Commission and College students who study Law, Psychology, Criminology and Human Rights are given Internship Training in State Human Rights Commission Tamil Nadu.

On completion of 25 years of the State Human Rights Commission, the Silver Jubilee was celebrated on 06.08.2022 at Kalaivanar Arangam, Chennai. The Hon'ble Chief Minister of Tamil Nadu as special guest, issued commemorative books and postal stamps. Based on the announcements made by the Hon'ble Chief Minister on that day, the following action has been taken by the State Human Rights Commission, Tamil Nadu:-

- a. One-day seminar and advisory meeting have commenced and conducted continuously.
- b. Commission's website has been translated into Tamil and uploaded online.
- c. Training camps are being conducted on Human rights Principles and Polices.

10. CONCLUSION

The administration has changed from the opaque, stone walled structure to a more transparent system making it accessible, efficient and effective. Progressive digital technology and connectivity has raised the expectations of the Public in a quick and efficient service delivery. Public servants are expected to be fair, logical, articulate, creative and quick in solving issues of the Public, with integrity and empathy. Public Department acts as the backbone of the administration in ensuring the streamlining of the general administration of the state. Just like the corpus callosum of brain that links the creative and logical halves of the brain, the public department serves the purpose of integrating the expectations of the people with various welfare schemes of departments. This department ensures that officers discharge their duty in a fair and just manner through various sections that

maintain these files with unswerving confidentiality.

The staff in public department can be compared to the armed forces of the state government sans uniform who are always alert and work round the clock to complete the assigned work perfectly. The public department acts as both the heart and lungs, pumping blood, energy and fresh air to the various departments, warranting and alert and active State Government machinery. This department toils not in anticipation of any medals or laurels, but takes the sweat of labour as its cologne and perfection in work as its reward.

M.K.STALIN
Chief Minister

